



Customer Responsibilities PRIOR TO Arrival of Technician

1. Empty The Cabinets & Drawers: Empty out all kitchen and bathroom cabinets and drawers.
2. Empty countertops: Remove all small appliances and knickknacks. Large microwaves and ovens can stay where they are.
3. Clean: Clean all appliances, counter tops, cabinets, Drawers and kitchen/bathroom floors with soap and hot water. Vacuum all floors making sure to get really good around the baseboards. Vacuum the edges of the cabinets and drawers. This will help remove roach eggs.
4. Where do I put all my stuff? Place all items from the cabinets on the table or in the center of the living room floor and cover with a sheet, blanket or plastic tarp. Any dishes left in the house should be washed before use. Alternatively, you can put your dishes in a laundry basket, load them in the car and take them with you - then simply put them back in the cabinets when you return.
5. Safety: Do not keep any unopened food out during treatment. Place unopened food on the table or middle of the living room and cover with a sheet, blanket, or plastic tarp. **EVERYONE MUST LEAVE THE HOME DURING AND AFTER TREATMENT.** Your pest control technician is happy to lock up your home after treatment. No one may return to the home for 4 hours after the treatment begins.